

POLICY STATEMENT

eDOCSNL will deploy to wholly privately paid providers; these providers must bear the full cost of the deployment and support fees.

BACKGROUND

The original mandate of the EMR program was to deploy to FFS physicians. The implicit assumption in this mandate is that the physicians would be billing the publicly-funded MCP system.

There is no specific guidance in the MOU as to approach to deployments to providers and clinics that are largely private pay. There is also no stipulation in the physician agreement that the participating clinician must be paid by MCP.

The program has had requests for EMR deployment to largely private pay providers and clinics, wherein patients are billed directly for services. eDOCSNL has not previously deployed to these providers due to concerns that the funding provided to the program by the FFS physician members and the DHCS should not be used to fund deployment to wholly privately paid clinicians.

On review, EMR Management Committee has decided that eDOCSNL may deploy to these providers with the stipulation that all costs must be the responsibility of the providers.

POLICY SPECIFICS

- A. The program should consider partially MCP-paid providers and/or clinics as part of its normal deployment process for the purpose of determining cost
- B. The program will deploy to wholly privately paid providers and/or clinics with the following considerations:
 - 1. Deployment cost as determined by the eDOCSNL/Telus PSA will be paid by the clinic
 - 2. Subscription fees will be paid by the providers
 - 3. Monthly service fees, which will include the Telus service fee and a fee for eDOCSNL Program support will be paid by the providers for a total of the applicable service fee in the PSA based on clinic size plus an additional \$150 a month for eDOCSNL support
 - 4. Specific build or configuration activities post deployment will be charged to the clinic at a rate of \$150/hour if done by the program and will follow the PSA if done by Telus
- C. Deployments to privately paid clinics will be placed in the deployment queue and treated the same as any other deployment for the purposes of project planning and scheduling.

Approved by: eDOCSNL Management Committee

Revision History:

Initially Approved: December 12, 2025

Revised: June 12, 2026