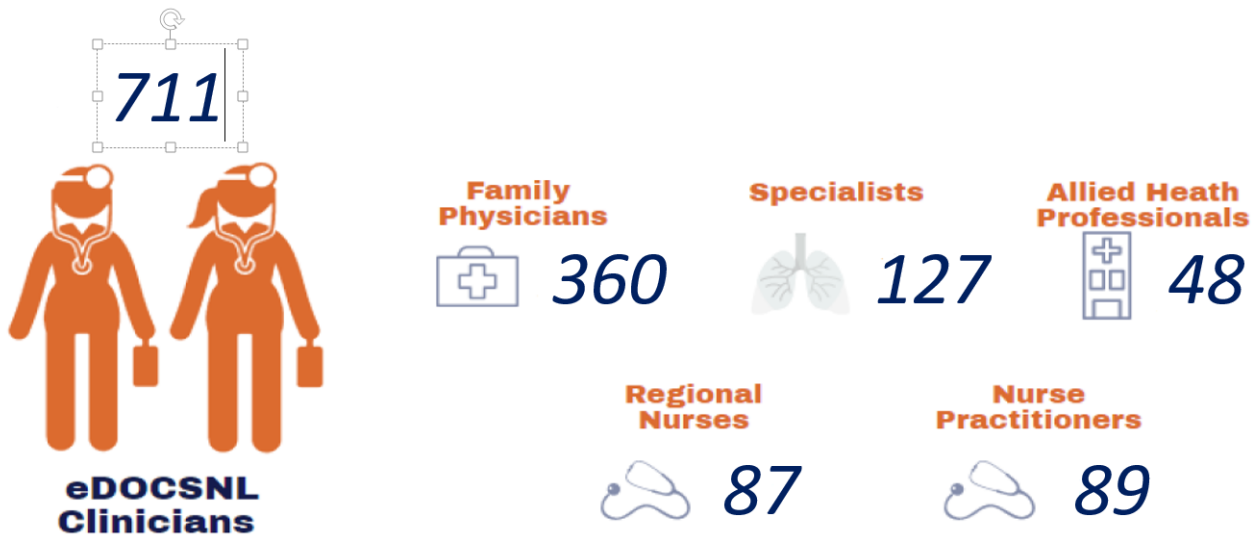


Newsletter



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Provider Support Tour eDOCSNL wants to support you!

eDOCSNL wants to support its users by optimizing the EMR for your workflow, making your EMR use more efficient and enabling you to leverage the advanced features of the EMR to improve patient care and your work day.

We will be reaching out to you to book a visit to your clinic this fall. This visit is intended to provide support on your terms, meeting your schedule and addressing your priorities.

Support can be provided on an on-site or virtual basis, depending on what works best for you. Please reach out to info@edocsnl.ca to book a visit. Practice Advisors will also be in touch.

eDOCSNL Website and Facebook Group **Find policy information, user guides and more! New Website and Facebook group published!**

eDOCSNL is proud to announce that we have published our new website! The site contains many resources for users, including help videos, and has a section for policies approved by the EMR Management Committee. We encourage you to review these, as policies approved by the Management Committee apply to, and may affect, all users. Check it out at www.edocsnl.ca.

We have also published a new Facebook user group! Simply search for eDOCSNL and submit a request to join. We would like to see everyone there as it is a great avenue for communicating program changes and EMR issues.

EMR Data Extract Coming Soon **More information on eDOCSNL website**

Just a reminder that the EMR data extract is getting closer. It is anticipated that the data transfer from EMRs for secondary use will start in the coming weeks.

In the meantime, the EMR Data Governance Advisory Committee has reviewed all structured data in the EMR and made a recommendation to the EMR Management Committee of the data elements to be transferred to NLCHI. The list of selected data elements is available [here](#). This list may be expanded if a need is identified

Once NLCHI has the EMR data, a subset will flow to HEALTHeNL to support clinical care. The data in the NLCHI data warehouse will be de-identified and made available to authorized researchers and health policy analysts.

The EMR Management Committee has approved an Information Management Framework policy for the use and disclosure of EMR Data which specifies the data elements that can be disclosed, who they may be disclosed to, the purposes for which the data may be disclosed, and any appropriate limitations on data use. Click [here](#) to access the Framework and to view the list of approved data elements.

Practice 360 **Diabetes and COPD tools available! Provincial screening CDS triggers!**

Practice 360 is an initiative to deliver tools for chronic disease management, preventive care and practice management to Newfoundland and Labrador EMR users. eDOCSNL has deployed the following to all Med Access instances in Newfoundland and Labrador:

- A set of tools consisting of a visit template, care plan and reporting dashboard developed in collaboration with Diabetes Canada for guidelines-based care and monitoring of Diabetes in Med Access.
- A set of tools consisting of a visit template, care plan and reporting dashboard for COPD Management, which supports the requirements of the Family Practice Renewal Program fee code .
- A set of provincial screening Clinical Decisions Support triggers, based on the Alberta Screening and Prevention Program (ASaP) screening maneuver recommendations.

There are more tools on the roadmap including Panel Management and chronic disease dashboards, CHF Management tools and a Preventive Care Plan. Documentation to support the use of the published tools can be found [here](#). Reach out to us at info@edocsnl.ca if you would like more information!

eResults - A Reminder

What providers need to know about electronic results distribution

eDOCSNL would like to remind providers of the importance of understanding eResults. eResults refers to the electronic delivery of results to your EMR. Management of clinical results is critical to patient care, and the delivery mechanism for eResults is something every provider should be aware of. Errors in process or missing or incomplete provider information can affect the delivery of eResults.

Providers play a critical role in ensuring this process works. Please review [this link](#) for some key concepts on the delivery of eResults and what you need to know to satisfy your professional and medicolegal obligations and to keep your patients safe.

Joining eDOCSNL and the Termination process

What to do when a provider is joining your EMR instance, when you retire from an EMR based practice or transition from one clinic to another

When a provider is joining an existing EMR clinic, there is a process that must be followed for smooth onboarding and to meet the provider's requirements. This involves submitting a Provider Add form which can be found [here](#) with sufficient notice to facilitate the onboarding process. Users in RHA environments should use [this form](#). eDOCSNL and Telus are unable to accommodate immediate deployment requests. If a provider is joining your clinic, we ask that the Provider Add form is submitted as soon as it is known when this change will be taking place.

As the program matures, eDOCSNL is seeing more and more provider movement. Providers retire from practice, leave EMR based clinics or transition from one EMR clinic to another. As such, we felt it would be useful to make a guide for providers on what to do when leaving an EMR clinic.

First, if you plan to withdraw from the eDOCSNL program, you must provide 90 days written notice. To notify eDOCSNL, please complete the 'Termination/Withdrawal Notification' form and email it to info@edocsnl.ca. Informing eDOCSNL that you wish to withdraw allows the program to determine if paper results delivery should be turned back on– helping to avoid gaps in care and ensure patient safety. It also ensures you won't continue to be charged the subscription fee.

There are also professional and medicolegal considerations when leaving practice and Providers need to investigate with their regulatory bodies as to how to do this properly. Providers needing some specific guidance through the retirement process from an EMR perspective should refer to [this document](#), while those who are leaving an EMR-based clinic without retiring from practice should refer to [this document](#).

Update on transition to Collaborative Health Record (CHR)

Delays transitioning to the CHR

If you were unaware, the program has tentatively made plans to move to a new software solution for EMR in the province, the Telus Health Collaborative Health Record. We have been working with Telus to define timelines for this transition and, due to technical issues and development requirements, this transition has encountered multiple delays.

We want to reassure our users that eDOCSNL will not deploy the CHR until it meets the needs of providers in our province. At this time, timelines for first deployment of the CHR in Newfoundland and Labrador will be some time in 2024, provided all requirements are met at that time.

MedDialog available in Newfoundland and Labrador Transfer clinical information between EMRs

Would you like to send a patient record to a colleague when a patient moves within the province? Have you ever wanted to share documentation on a patient with a specialty service that will contribute to the chart rather than being simply a fax attachment? If you are paying for eFax, you already have access to the Med Dialog eReferral tool. This feature enables the digital transfer of portions of or whole records from one EMR instance to another in a format recognized by Med Access. This means that it will appear as a patient record in the target instance. This functionality is enabled in the province and ready for use. Please contact us at info@edocsnl.ca if you would like more information!

Provider Consultation We need your help to serve you better

In order to ensure the program is meeting the needs of providers in the province, we need regular consultation with our user group. As an example, this might include working with us on important initiatives like new clinical tools for EMR or turning off paper result delivery. If you are interested in helping us and making positive change in the EMR please reach out to info@edocsnl.ca or speak to a program representative.

Do you know someone who would like to join this subscription list? Send the name/email of each contact to info@edocsnl.ca.

To learn more about eDOCSNL, please visit www.edocsnl.ca. To recommend eDOCSNL to a peer, please share the www.edocsnl.ca website or have them email info@edocsnl.ca.

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