

Newsletter

691



**eDOCSNL
Clinicians**

**Family
Physicians**



357

Specialists



125

**Allied Health
Professionals**



39

**Regional
Nurses**



88

**Nurse
Practitioners**



82

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Ongoing Clinic Support

Virtual or on-site support available from eDOCSNL Program

Do you have questions about your EMR? Would you like to learn more about certain functions? Need help with a particular feature? Email info@edocsnl.ca to schedule. Practice Advisors are ready to assist users and eager to help you use your EMR to its full potential.

Support can be offered on an on-site or virtual basis, depending on what would work best for you. Please reach out!

eDOCSNL Website

Find policy information, user guides and more! New Website and Facebook group coming!

The eDOCSNL website has received many updates since the onset of the pandemic. It features new information and resources to support users and includes a section for policies approved by the EMR Management Committee. We would encourage you to review these, as policies approved by the Management Committee apply to and may affect all users. Check it out - www.edocsnl.ca. Keep your eyes open for an all-new website (same URL) and eDOCSNL Facebook group!

EMR Data Extract coming soon

More information on eDOCSNL website

One of the original goals of the EMR Program was to collect approved clinical data from all the MERs to use for health policy and planning. To date this work was delayed because of technical reason. Telus and NLCHI have found a solution that will allow for the secure transfer of EMR data from Telus to the NLCHI data warehouse. It is anticipated that this data transfer will start in the next few months.

In the meantime, the EMR Data Governance Advisory Committee has reviewed all structured data in the EMR and made a recommendation to the EMR Management Committee of the data elements to be transferred to NLCHI. The list of selected data elements is available [here](#). This list may be expanded if a need is identified.

Once NLCHI has the EMR data, a subset will flow to HEALTHeNL to support clinical care. The data in the NLCHI data warehouse will be de-identified and made available to authorized researchers and health policy analysts.

The EMR Management Committee has approved an Information Management Framework policy for the use and disclosure of EMR Data which specifies the data elements that can be disclosed, who they may be disclosed to, the purposes for which the data may be disclosed, and any appropriate limitations on use of data. Click [here](#) to access the Framework.

Practice 360

Diabetes and COPD tools available! Provincial screening CDS triggers!

eDOCSNL is excited to launch Practice 360! Practice 360 is an initiative to deliver tools for chronic disease management, preventive care and practice management to Newfoundland and Labrador EMR users. eDOCSNL has deployed the following to all Med Access instances in Newfoundland and Labrador:

- A set of tools consisting of a visit template, care plan and reporting dashboard developed in collaboration with Diabetes Canada for guidelines-based care and monitoring of Diabetes in Med Access.
- A set of tools consisting of a visit template, care plan and reporting dashboard for COPD Management, which supports the requirements of the Family Practice Renewal Program fee code .
- A set of provincial screening Clinical Decisions Support triggers, based on the Alberta Alberta Screening and Prevention Program (ASaP) screening maneuver recommendations.

Documentation to support the use of all these tools can be found [here](#). Reach out to us at info@edocsnl.ca if you would like more information!

eResults - A Primer

What providers need to know about electronic results distribution

eResults refers to the electronic delivery of results to your EMR. Management of clinical results is critical to patient care and the delivery mechanism for eResults is something every provider should be aware of. Errors in process or missing or incomplete provider information can affect the delivery of eResults. Providers play a critical role in ensuring this process works. Please review [this document](#) for some key concepts on the delivery of eResults and what you need to know satisfy your professional and medicolegal obligations and keep your patients safe.

Paper Labs

Some lab reports are still delivered only on paper

As a reminder, several types of lab reports are not delivered electronically. These are:

- **Lab reports for Molecular Genetics, Forensics and Autopsies**
 - **Scanned Lab Reports:** these are samples sent to external lab facilities where the reports are scanned into Meditech for health record completeness. However, any external reports that are entered into Meditech and are verified, will transmit.
 - **Unreceived samples:** including the auto-cancellation of unreceived samples.
 - **Patients/specimens entered into the Lab Facility:** used for quality control, non-lab specimens and specific confidential patients.
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Invoicing

Update on invoices and accounts in arrears

eDOCSNL invoices have been issued and the program continues to accept payment. If you have questions or concerns about invoicing, please email info@edocsnl.ca.

There are some EMR accounts that are still in arrears. The EMR Management Committee has approved [this policy](#) and associated process for collection of accounts in arrears. Ultimately, providers using Med Access with accounts in arrears will have their access to EMR restricted to "view only". Providers who no longer have an active account will be sent to collections. We don't want this to happen to you! If your account is still outstanding please contact us to resolve the situation.

If you have any questions about the statements you may have received, please reach out to eDOCSNL for clarification.

MedDialog available in Newfoundland and Labrador Update on invoices and accounts in arrears

If you are paying for eFax, you already have access to the Med Dialog eReferral tool. This feature enables the digital transfer of portions of or whole records from one EMR instance to another in a format recognized natively by Med Access. This means that it will appear as a patient record in the target instance. Please contact us at info@edocsnl.ca if you would like more information on this feature!

Do you know someone who would like to join this subscription list? Send the name/email of each contact to info@edocsnl.ca.

To learn more about eDOCSNL, please visit www.edocsnl.ca. To recommend eDOCSNL to a peer, please share the www.edocsnl.ca website or have them email info@edocsnl.ca.

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