

# eDOCSNL

ELECTRONIC MEDICAL RECORD

## Newsletter

September 2019

# 387



**eDOCSNL  
Clinicians**

**Family  
Physicians**



**283**

**Specialists**



**75**

**Nurse  
Practitioners**



**29**

**Fee-For-  
Service  
Clinics**



**111**

**RHA Primary  
Health Care  
Clinics**



**31**

**315,445 unique patient charts in the eDOCSNL EMR!**

### **eDOCSNL Webinar Series**

**Next session takes place on October 4**

Plan to attend the eDOCSNL Webinar scheduled for Friday, October 4! This session will focus on 'Unmatched and Unconfirmed Results in your EMR.' The webinar will begin at 1:00 p.m. To register, email [info@edocsnl.ca](mailto:info@edocsnl.ca).

We want your feedback! What day/time works best for you to attend eDOCSNL webinars? Have an idea for a topic you'd like us to cover? Email [info@edocsnl.ca](mailto:info@edocsnl.ca).

---

## **MCP Billing Tip**

### **A reminder to fax MCP when new providers join your practice**

If you have a new provider coming into your practice, you need to fax MCP to notify them that the new provider will be billing from your site. The new provider can bill from multiple sites, but this will ensure they only receive the remittance and TAD for the site identified.

---

## **MCP Claim Information - Locums**

### **How to setup billing for locums working in and billing from multiple locations**

Locums who are working from multiple locations and billing from each EMR are required to call MCP to request their last claim number and ensure they are setup appropriately. For example, if a locum works at three EMR sites and bills from all three, it should be set up as the following:

1. *EMR site1: Claim# 100000*
2. *EMR Site2: Claim# 200000*
3. *EMR Site3: Claim# 300000*

You should always add 10000 to your claim number if you are working at more than one location to prevent duplicate claim #s being submitted to MCP. NOTE: this would be the same for all providers who work at secondary EMR sites and bill MCP from sites other than their primary site.

Should you have any questions or require help setting this up in your EMR, please contact TELUS Health Med Access Support at 1-888-781-5553.

---

## **Patient Results in HEALTHe NL**

### **Check HEALTHe NL to confirm you have all relevant info**

HEALTHe NL includes patient results such as laboratory results, diagnostic imaging and encounters. If you think a result is missing from your EMR, check the patient chart in HEALTHe NL. If you discover that a result is in HEALTHe NL, but not in your EMR, please contact TELUS Health Med Access Support at 1-888-781-5553 or [medaccesssupport@telus.com](mailto:medaccesssupport@telus.com).

---

## **Clinic Visits/Support**

### **Book an appointment with a Practice Advisor today**

If you have questions about your EMR or want help with certain features, book an appointment with an eDOCSNL Practice Advisor. Email [info@edocsnl.ca](mailto:info@edocsnl.ca) to schedule a call or clinic visit.

---

Do you know someone who would like to join this subscription list? Send the name/email of each contact to [info@edocsnl.ca](mailto:info@edocsnl.ca).

To learn more about eDOCSNL, please visit [www.edocsnl.ca](http://www.edocsnl.ca). To recommend eDOCSNL to a peer, please share the [www.edocsnl.ca](http://www.edocsnl.ca) website or have them email [info@edocsnl.ca](mailto:info@edocsnl.ca).

If you do not wish to receive this email, please feel free to use the unsubscribe button.

eDOCSNL is governed by

