eDOCSNL
ELECTRONIC MEDICAL RECORD

Newsletter

264

eDOCSNL Clinicians

PRACTICING SPECIALTY

Family Physicians
203

Specialists
49

Nurse Practitioners
12

RHA Primary Health Care Clinics
3

October 2018

Welcome

Welcome to the October issue of the eDOCSNL newsletter! In this issue, learn more about the Mobile App that allows you to access your EMR from anywhere, read about the new Health Myself Patient Portal and find out why physician agreements are important, plus more.

Provincial Deployment Status

There are 264 active eDOCSNL physicians (185 fee-for-service family physicians; 45 fee-for-service specialists; 18 salaried family physicians; 4 salaried specialist physicians) and 12 nurse practitioners. An additional 40 physicians are in the queue for an EMR and another 57 physicians have submitted an Expression of Interest. eDOCSNL is also working with Primary Health Care Clinics in each of the Regional Health Authorities who will come on in 2019.

Do you have a colleague who would like to sign up for eDOCSNL? Share the link to the eDOCSNL website or the Expression of Interest (EOI) form.

Fall Foundation Tour Update

The Fall Foundation Tour is in full swing! The team had a successful stop at the 2018 Family Medicine Conference in Gander and at clinics in Grand Falls-Windsor and Bishop's Falls where the Practice Advisors had an opportunity to visit with many of you to review existing EMR features and introduce new ones. This week, the team is in Western Newfoundland and will visit clinics in the eastern region at the end of November. While in each region, the team is also visiting fee-for-service clinics and meeting with each RHA to discuss eDOCSNL partnerships

Do you have questions about the tour? Suggestions for topics to cover? Please email info@edocsnl.ca.

What's New?

- **COMING SOON: Health Myself Patient Portal –** TELUS Health has recently launched *Health Myself Patient Portal* which integrates with your EMR giving you more options on managing administrative tasks:
    - **Automated Appointment Reminders:** send customized automated reminders to patients in advance of upcoming appointments via email and text message to help reduce no-shows.
    - **E-Booking:** empower patients to book their own appointments online, based on times you make available and other rules you set - freeing up valuable time for your front-end staff.
    - **Patient/Provider Messaging**: a safer alternative to regular email that supports a variety of clinical workflows and helps improve the quality of your patient communications.
    - **Broadcast Notifications**: quickly and easily reach specific groups of patients with office announcements, recalls and other health information.

eDOCSNL is currently testing how Health Myself works with Med Access in Newfoundland and Labrador and aims to make this available to physicians soon. To learn more about Health Myself, check out these demo videos.

- **REMINDER - New NL Provincial Laboratory Requisition Form:** the new NL Provincial Lab Requisition form is now available to Med Access users and is ready for use. To find the form, click the 'Templates' icon, then 'Obs' tab and search 'Lab Req: Outpatient Specimen Collection (NL)' in the 'Template Name' field.

Did You Know?

Physician Agreements: agreements between physicians sharing an EMR Instance are recommended by the Canadian Medical Protective Association (CMPA) to ensure proper information management within a clinic and when a physician leaves a group practice, whether the records stay with the clinic or move with the physician. The eDOCSNL team has developed Agreement Templates to guide clinics through this work in compliance with Privacy legislation. Templates, along with other Privacy and Security Resources, can be found on the eDOCSNL website. If you have an existing group practice agreement, ensure it has been updated to reflect the participation with eDOCSNL.

Mobile App: the TELUS Health mobile app is convenient, meaningful, secure and user-friendly! View your schedule from anywhere, search patient charts, including laboratory results, securely take photos of patient concerns (such as a rash) and store in the patient file within the EMR. Interested in learning more? Click here. Check the App Store regularly for app updates/functionality enhancements.

Faxing Prescriptions from the EMR: physicians can fax prescriptions directly from the EMR to the patient's preferred pharmacy as long as you have signed each individual prescription using a mouse or a touch pad with stylus pen. For more information, search 'Dynamic Digital Prescription Signature' in the Help Files.

Cost of data transfers: if you are moving clinics and wish to take your data to another EMR instance to have a PDF copy of them, there is an associated fee. For more information, please email info@edocsnl.ca.

Helpful Tips for your EMR

- **Drag and Drop Appointments:** you can conveniently drag and drop reschedule appointments within the same day. In your EMR, go to the existing appointment, 'left click' and hold the click over the 'Concern/Resource' field and drag and drop over the new time slot to move the appointment.

- **New Physician Setup:** if you have a new physician starting in your clinic, click here to learn the steps to setup a new physician in your EMR instance.

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eDOCSNL Clinical Advisory Committee

The eDOCSNL Clinical Advisory Committee will meet on November 9, 2018.

Do you know someone who would like to join this subscription list? Send the name/email of each contact to info@edocsnl.ca.

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