

eDOCSNL

ELECTRONIC MEDICAL RECORD

Newsletter

November 2019

392



**eDOCSNL
Clinicians**

**Family
Physicians**



291

Specialists



76

**Nurse
Practitioners**



25

**Fee-For-
Service
Clinics**



114

**RHA Primary
Health Care
Clinics**



33

Over 315,000 unique patient charts in the eDOCSNL EMR!

eDOCSNL Webinar

Mark your calendar for December 6

The next eDOCSNL webinar will take place on Friday, December 6 beginning at 1:00 p.m. The session will focus on 'Workflows - Creating Efficiency with Fewer Clicks.' Join us! Email info@edocsnl.ca for more information or to register.

Stopping Distribution of Duplicate Paper Copies of Patient Results to eDOCSNL Users

Important information and timelines

Currently, clinicians enrolled in the eDOCSNL program receive both electronic and paper copies of patient results such as laboratory and medical imaging results, creating a duplication of workload, the continued accumulation of patient paper records and potential for patient safety or privacy issues.

As of December 2, 2019, patient results for select reports will no longer be mailed on paper to eDOCSNL physicians. These select results will only be received electronically through the Med Access EMR.

Laboratory results will be the first process changed, followed by **medical imaging** and other clinical documents in early 2020.

This new process will not eliminate the distribution of **ALL** paper results being sent to clinics as not all patient results are currently distributed to EMRs electronically. Providers not using Med Access, or not using it at all clinical locations, will continue to receive all results and reports in paper.

The following is a list of lab results that will continue to be mailed and are not delivered electronically to the Med Access EMR:

- Lab prefixes for Molecular Genetics, Forensics and Autopsies.
- Scanned lab reports. However any referred in reports that are entered into Lab Meditech via E/E routines and verified will transmit.
- Unreceived samples (this includes the auto-cancellation of unreceived samples).
- Patients/specimens entered in the Lab Facility (used for QC, non-lab specimens and specific confidential patients).
- Corrected Laboratory/Micro/BBK errors (all patient results must first be re-verified).
- Corrected registration.

As part of this decision, the electronic results distributed to users will be standardized. In some cases this may mean you will start seeing additional electronic results delivered to your EMR. This is to ensure that all mailed paper results that are being turned off will be accessible in your EMR.

The new patient result distribution process is a decision agreed upon by the CEOs of the four regional health authorities and in consultation with the Newfoundland and Labrador Medical Association.

If you have any questions, please email info@edocsnl.ca.

PACS Image Viewer in HEALTHe NL

Recent update requires users to clear browser cache

The PACS Image Viewer within HEALTHe NL was recently updated. As a result, HEALTHe NL users need to clear their browser cache before accessing the new version of the PACS Image Viewer. To learn more or to get assistance in clearing your cache, please contact the Newfoundland and Labrador Centre for Health Information Service Desk at 1-877-752-6006 or service@nlchi.nl.ca.

EMR Mobile

Access your EMR on the go!

Remotely connect to your EMR and provide care on the go. Access patient, schedule and clinic information, view and process labs – all from your mobile device or Internet browser. The [TELUS EMR Mobile app](#) is complimentary for TELUS Health EMR users.

NLCHI eHealth Report

New monthly newsletter from the NL Centre for Health Information

The Newfoundland and Labrador Centre for Health Information (NLCHI) has launched a monthly newsletter – the November edition is now posted [eHealth Report](#). The goal is to share information on current initiatives, highlight project progress, celebrate employee success and more. NLCHI works to improve the health of all Newfoundlanders and Labradorians by providing quality health information to health professionals, the public, researchers and health system decision-makers.

HEALTHe NL Reminder

Access HEALTHe NL from your EMR

The provincial electronic health record, HEALTHe NL, is a tool accessible to all eDOCSNL users when working with a patient. HEALTHe NL can be launched directly from Med Access providing you with additional patient information such as a medication profile.

Did you know that you can also log into HEALTHe NL outside of the Med Access EMR? This could be beneficial if you find yourself working outside of your normal clinical setting, or are looking for quick access to patient information. Most eDOCSNL users already have HEALTHe NL log-in credentials. If you do not, or if you have trouble remembering your username or password, please contact: 709-752-6006, 1-877- 752-6006 or healthenl@nlchi.nl.ca to request help or access. Click [here](#) for the HEALTHe NL registration form.

Do you know someone who would like to join this subscription list? Send the name/email of each contact to info@edocsnl.ca.

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