

eDOCSNL

ELECTRONIC MEDICAL RECORD

Newsletter

438



**eDOCSNL
Clinicians**

**Family
Physicians**

 **306**

Specialists

 **82**

**Nurse
Practitioners**

 **29**

**Regional
Nurses**

 **21**

**Fee-For-
Service Clinics**

 **113**

**RHA Primary
Health Care
Clinics**

 **54**

There are currently 382,869 unique patient records in eDOCSNL.

July 2020

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Projects and Initiatives

Learn about how the eDOCSNL team is enhancing your EMR experience

eDOCSNL is working on a number of projects and initiatives to further enhance your EMR experience, including:

- **SNOMED-CT diagnostic coding system** - SNOMED-CT codes will be part of the base instance going forward, meaning all new instances will have SNOMED-CT favorites when deployed. Specialist codes are also being built in and a comprehensive set of psychiatry codes is now in the base instance as well. If you are an existing eDOCSNL user and would like SNOMED-CT codes in your instance, please email info@edocsnl.ca.
 - **PrescribeIT** - PrescribeIT was successfully piloted on the Bonavista peninsula and thousands of prescriptions were successfully sent and processed. This initiative is now awaiting final approval from the Newfoundland and Labrador Pharmacy Board.
 - **Turning off Paper Delivery of DI** - paper lab delivery to EMR users has been turned off, with the exception of a small number of results that are not delivered electronically. If you are still receiving a large number of paper labs, please reach out to eDOCSNL. eDOCSNL is now progressing towards turning off paper DI report delivery. This has been delayed due to COVID-19 but remains a priority and is still advancing.
 - **Standardized Med Functionality Workflow** - eDOCSNL is completing work on a recommended workflow of the medication functionality in Med Access which will address several of the problems encountered by users. Stay tuned for more information!
 - **Adding the WHSCC 8/10 into the EMR** - work continues towards incorporating the WorkplaceNL Physician report into the EMR and technical workshops with TELUS are planned to build and test the form in anticipation of provincial roll-out.
 - **Limited pilot using Eastern Health EMR data for secondary use** - delayed due to COVID-19 but expected by the end of summer 2020.
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eDOCSNL Services During COVID-19

Remote services are available!

In-person eDOCSNL services remain on hold as a result of COVID-19. However, support and implementation is available remotely. If you have questions or need help, please email info@edocsnl.ca to arrange time with a Practice Advisor.

New implementations are continuing remotely. Clinicians are welcome to keep scheduled implementation activities, provided they are comfortable with this being done remotely. Implementation activities for existing clinics, including delivery of Day 3 Training can also be accommodated remotely.

eDOCSNL services may change as COVID-19 evolves and we will continue to provide regular updates. If you have questions, please email info@edocsnl.ca.

eDOCSNL Website

Find policy information, user guides and more!

Have you visited the eDOCSNL [website](#) recently? The site features information and resources to support users and includes information specific to COVID-19 and virtual care functionality in the EMR. For more information visit www.edocsnl.ca.

- [Policy information](#)
 - [Forms](#)
 - [COVID-19 resources](#)
 - [Recorded webinars](#)
 - [User guides and other training resources](#)
 - [Day Three Survey](#)
 - [Newsletters](#)
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Med Dialogue

Free trial timelines and contact!

The three-month eFax/eReferral free subscription in response to COVID-19 which took effect May 1 will be ending July 31. If you wish to continue these services, you must notify TELUS directly. Please contact Jonathan Schwartz by email at Jonathan.Schwartz@telus.com to ensure these services continue for your clinic beyond July 31.

eResults

Important changes to eResults standard

As part of the process of turning off paper lab results, eDOCSNL has produced a standard for eResults delivery in collaboration with provincial stakeholders. Changes have been made to the eResults standard to limit the amount of results received electronically while preserving patient safety. To date, IN/LTC/ER CC'ed results have been turned off. If you would like this turned back on, please email info@edocsnl.ca to make arrangements.

Invoicing

Invoices issued and payment being accepted

eDOCSNL invoices have been issued and the program continues to accept payment. If you have questions or concerns about invoicing, please email info@edocsnl.ca. The Family Practice Renewal Program has EMR incentive programs available for Family Practice Network members. All FPN members are advised to contact the FPRP and their local FPN for details.

Fee Schedule

New updates but no change to basic subscription fee

The new eDOCSNL contract with TELUS Health has resulted in updates to the fee schedule. This new [fee schedule](#) has been posted to the eDOCSNL [website](#). All users are advised to review the fee schedule as there are changes relevant to all existing users.

Provider Termination/Withdrawal Form

Required when moving, retiring or withdrawing from eDOCSNL

eDOCSNL must be notified if a clinician is leaving the province, retiring or withdrawing from the program for some other reason. The [eDOCSNL Provider Termination/Withdrawal](#) form is required to ensure the license is deactivated and no further costs are incurred. Without notification, the clinician will still be charged for the subscription to the program.

Community Portal

Online resources for Med Access users

The TELUS Health Community Portal is a web portal designed for physicians, clinicians, clinic managers and administration staff who use Med Access. It allows users to create groups, share best practices, interact with peers, submit suggestions, vote and comment on suggested ideas, view comments, search for answers to questions and request support. Access the Community Portal within the Help Files or the EMR Messenger.

Many of the suggestions for improvements to Med Access that are brought forward to eDOCSNL are also proposed by other users nationally in the Community Portal. Lending support for the proposals in the Community Portal can expedite some of the changes that users want to see in the software.

ABS (Alternate Billing System)

Learn how to fill out an ABS bill in your EMR

The ABS (Alternate Billing System) allows any provider who works an on-call shift (external to EMR) to claim for hours worked. Click [here](#) for instructions on how to fill out an ABS bill within your EMR. **NOTE:** when you are using out of province PHNs only numeric values should be entered. If you use alpha characters in the PHN your claim will be refused and sent back to EMR.

Do you know someone who would like to join this subscription list? Send the name/email of each contact to info@edocsnl.ca.

To learn more about eDOCSNL, please visit www.edocsnl.ca. To recommend eDOCSNL to a peer, please share the www.edocsnl.ca website or have them email info@edocsnl.ca.

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