

Newsletter

January 2020



Over 335,000 unique patient charts in the eDOCSNL EMR!

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eDOCSNL Projects and Initiatives Learn about how the eDOCSNL team is working to improve your EMR experience

eDOCSNL is working to enhance your EMR experience. Here are some projects and initiatives the team is currently focused on:

- SNOMED-CT diagnostic coding system roll-out continues.
- PrescribeIT is now available in the province. This was rolled out on the Bonavista Peninsula in early December. Since that time thousands of prescriptions have been processed through the solution. Next step is to proceed to the Burin Peninsula.
- Technical work towards turning off paper delivery of diagnostic imaging.
- Standardized Med Functionality workflow for the province.
- Focused on adding the WHSCC 8/10 into the EMR.

Guide – Running a Report: Patients Prescribed Zantac/Ranitidine Use this guide for Zantac or any medication!

Certain forms of the medication Ranitidine may have an impurity that has been labelled as a "probable human carcinogen." To help you determine which of your patients have been prescribed Zantac or Ranitidine, eDOCSNL has developed a guide for generating a report in your Med Access EMR. Find the guide <u>here</u>.

eDOCSNL Invoicing Letters being issued by eDOCSNL Program

eDOCSNL apologizes for the delay in issuing first invoices. Providers will soon receive a letter from the eDOCSNL Program detailing your invoice to date. To arrange a payment plan, email <u>info@edocsnl.ca</u>. Next invoice will follow at the beginning of next fiscal (April 2020) and will be annual thereafter.

PrescribelT is now available in NL PrescribelT is Canada's national e-prescribing service

Canada's national e-prescribing service, PrescribeIT® is now available in Newfoundland and Labrador, with the first electronic prescriptions received in Bonavista. PrescribeIT® makes prescribing easier and more convenient for Canadians, prescribers and pharmacists. It also improves patient safety and health outcomes, and protects patient privacy. As a key objective of eDOCSNL, e-prescribing enables a direct link between prescribers and pharmacists that will help reduce medication errors, improve medication adherence and speed up health care delivery. To learn more about PrescribeIT® in Newfoundland and Labrador, click <u>here</u>.

New Contract with TELUS Health Some relevant changes for providers in NL

eDOCSNL signed a new contact with TELUS Health in October 2019. Relevant changes for providers in Newfoundland and Labrador include, among many others:

- The monthly subscription fee now enables providers to work from multiple instances at no extra cost.
- The ratio of support staff to providers has changed from 3:1 to 5:1 before additional costs will be incurred.
- During deployments, eDOCSNL Practice Advisors will now be available for an additional day of go-live support beyond what is offered by TELUS.
- Clinical super-user courses will now be offered in collaboration with local FPNs.
- TELUS has committed to software and process changes to improve solution quality and stability.
- Expanded Beta program more clinics may be asked to participate in testing to optimize quality and stability of new releases and enhancements.

MCP Contact for Patients Patients with questions about their demographic info should call MCP

If patients have questions about their demographic information or wish to make changes to their information in the client registry, they should contact directly MCP at 709-758-1600.

During your deployment or in other conversations, you may have been provided a telephone number for the Client Registry Unit. Please note that this number is NOT for the general public. Public inquiries should be directed to MCP at 709-758-1600.

eDOCSNL Policies Check the Resource Centre on the eDOCSNL website to learn more!

Are you looking for more information on the costs associated with after hours training, clinic visits during adverse weather or abandoned EMR data? Check out the following polices in the <u>Resource Centre</u> on the eDOCSNL website.

Costs Associated With After Hours Training Clinic Visits During Adverse Weather Abandoned EMR Data

eDOCSNL Webinar Series February 7 - eResults and HEALTHe NL

Mark your calendar for the upcoming eDOCSNL webinar which is taking place on February 7 at 1:00 p.m. The February webinar will focus on 'eResults and HEALTHe NL.' Email <u>info@edocsnl.ca</u> to register.

Do you know someone who would like to join this subscription list? Send the name/email of each contact to info@edocsnl.ca.

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