

## Newsletter

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April 2019

### eDOCSNL Webinar Series Confidentiality and Auditing Features in the EMR

The next eDOCSNL Webinar is taking place on May 3 at 1:00 p.m. This session will focus on 'Confidentiality and Auditing Features in the EMR.' Topics include important confidentiality settings, audit tools and more. Join us! Register today at [info@edocsnl.ca](mailto:info@edocsnl.ca).

### Provincial Forms Standardization New Forms Coming Soon - Important Timelines

Ten new provincial forms will be released in the next few months. Once released, they will be added to the EMR for your use. You will find them in the EMR Messenger under the title 'New Templates Available for Newfoundland.' To help in the transition however, existing versions of the forms will remain active in the EMR for ONE MONTH before being removed. If you are using any of the affected forms in task templates, please ensure you attach the new form within a month of its release. Specific information on which forms will be changing will be provided closer to the transition date. Check out the latest update from the Provincial Forms Standardization Working Group [here](#).

## New Features

### User-Friendly Features in EMR Version 5.7

EMR Version 5.7 is about to be released and includes new features including locum management and multi-patient appointments. The **Locum Management** feature will allow users to manage their locum delegations from a single location. The new **Multi-Patient Appointments** feature introduces a user-friendly way to book multiple patients in the same appointment window. It is easily accessible from the daysheet and allows for quick repetitive appointment booking of items such as flu shots, counseling sessions, etc. For more details see 'What's New' in the Help Files.

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## Patient Results in HEALTHe NL

### Check HEALTHe NL to confirm you have all relevant info

HEALTHe NL includes patient results such as laboratory results, diagnostic imaging and encounters. If you are unsure if a result has been delivered to your EMR, check the patient chart in HEALTHe NL.

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## EMR Technical Support for Fee-For-Service Physicians

### The TELUS Help Desk is your first contact

If you are a fee-for-service physician and require technical support for your EMR, the first step is to contact TELUS Health Med Access Support at 1-888-781-5553. TELUS experts provide effective and consistent support and track all cases. TELUS Support will be able to direct your inquiry to NLCHI if it is an issue that isn't applicable to them. If you are a Regional Health Authority user, please contact your RHA EMR support team for technical support.

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## Securing your Mobile Devices

### Important security tips when using EMR Mobile

EMR Mobile allows you to remotely connect to your EMR to access patient, schedule and clinic information, view and process labs and read or send messages - all from your mobile device. To ensure your mobile devices are secure on the go, check out these important [security tips](#).

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## Clinic Visits

### Book an appointment with a Practice Advisor today!

eDOCSNL Practice Advisors are available to visit your clinic to help answer your EMR questions and review functions and features. Email [info@edocsnl.ca](mailto:info@edocsnl.ca) to schedule a visit.

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