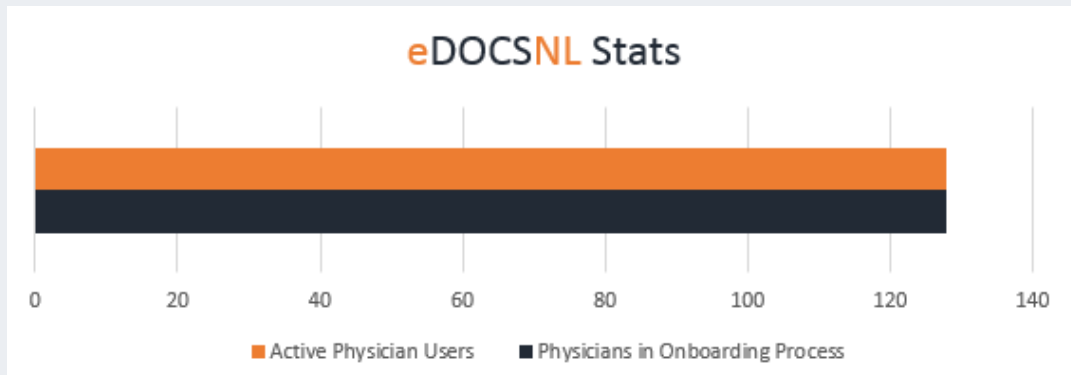


Newsletter



November 2017

Welcome

Welcome to the first issue of the [eDOCSNL](#) Newsletter! This newsletter is designed to provide a regular channel of communication to our eDOCSNL community. It includes program updates, helpful tips for using your EMR and updates on any new, current or emerging areas of our industry.

What is eDOCSNL?

[eDOCSNL](#) is Newfoundland and Labrador's provincial electronic medical record (EMR) program and is governed by the Newfoundland and Labrador Centre for Health Information, the Government of Newfoundland and Labrador and the Newfoundland and Labrador Medical Association.

Four goals guide the eDOCSNL program: deploying the eDOCSNL EMR to fee-for-service and salaried GPs, specialists, as well as approved regional health authority primary health care sites across the province; enabling enhanced use of eDOCSNL to improve patient care, connect patients to services and improve health system performance; using eDOCSNL data to inform decision making, and support both practice planning and health system planning; and evolving eDOCSNL to support growth and change in alignment with participants' priorities.

eDOCSNL is powered by TELUS Health's Med Access EMR. This is a computer-based patient medical record designed to manage patient information previously stored and recorded in paper files. The EMR records patient information about medications, allergies, consultations and allows for MCP billing, patient-scheduling and assigning tasks within the practice. The EMR can also be used in overall practice coordination including population health screening and the development of

disease registries.

Deployment Numbers

As of November 8, 2017, 128 physicians were enrolled in eDOCSNL. A total of 125 physicians are in the onboarding process.

Important Date - Signing your Agreement

All fee for service EMR users have now been sent their EMR Physician Participation Agreement (EMRPPA) and are encouraged to sign and return them by December 31, 2017 to confirm enrolment. All physicians who enrol in eDOCSNL by **December 31, 2017** will receive **one year of program fees for free** and the second year at half price. Please return the signed agreement to:

eDOCSNL
NL Centre for Health Information
70 O'Leary Avenue
St. John's, NL A1B 2C7

Once the signed agreement has been received, we will schedule a date to install your EMR or if already installed, for integration of HEALThe NL with your system. If you have any questions about the agreement or require a new copy, please email info@edocsnl.ca.

Did You Know?

- eDOCSNL directly connects users to [HEALThe NL](#), the provincial electronic health record (EHR). Click the HEALThe NL icon in the EMR to launch the patient's record.
 - eDOCSNL users are connected to the provincial client registry. Every time you add a patient to your EMR, demographic data can be synced with the provincial system to help ensure accurate and up-to-date data is collected and to help speed up patient registration.
 - When entering drug allergies into the EMR, select the '*allergen group*.' This allows the EMR to flag unsafe drugs as 'contraindicated' if another authorized user of your Med Access attempts to prescribe them.
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Helpful User Tips for Your EMR Using the Med Access Help Files

The Help Files, already available in your EMR, contain useful information to help you navigate most issues. Below you will find details to help you address some of the most common issues experienced by users.

- Setup a newborn in your EMR: search 'adding a newborn,' click 'demographics' and then 'adding a newborn.' Ensuring newborn demographics are input properly will help you avoid billing errors.

- Billing for out of province patients: avoid billing delays by following the instructions found under the Help Files by searching 'out of province billing.'
- Adding a locum: there is no additional fee for a locum as long as they are properly configured in the system. For more information go to the Help Files and search 'locum' then choose 'locum delegation.'
- MCP billing: there are two new training webinars now available in your EMR - MCP billing and NL billing dashboard. Visit the Help Files to learn more.
 - MCP billing process: enhancements to the EMR/MCP billing functionality to streamline claim submission and reconciliation are in the final stages of development. Testing is planned for the coming weeks and it is anticipated the new billing functionality will be ready for use in early 2018.

eDOCSNL Collaborations

- eDOCSNL supports the [Chronic Disease Action Plan](#) which aims to redesign the health sector in Newfoundland and Labrador, including enhancing community-based supports and addressing the growing burden of addiction and mental illness.
- The eDOCSNL team supports the [Family Practice Renewal Program](#) which is focused on transforming family practice for better health. The program, which is governed jointly by the NLMA and the Department of Health and Community Services, has a mandate to design new programs and initiatives and will become an influential body in the future evolution of the physician's role in primary health care in the province.
- A new survey is being created by Memorial University in relation to the establishment of a Continuing Medical Education (CME) credit program for ongoing EMR training and education. Participation in this survey is required by all eDOCSNL users according to Article 15 of the EMR PPA.

Definitions

My eResults - a subscription service that enables EMR users to make individualized choices about how they receive incoming clinical data within their EMR. Each provider can determine what clinical data they would like to flow into their EMR.

HEALTHe NL - Newfoundland and Labrador's provincial electronic health record. It is a secure and private record of an individual's health care information, available electronically to authorized health care professionals. It includes medication profiles, diagnostic imaging, and lab results and other patient information.

Integration - the linkage between HEALTHe NL and the EMR. Physicians participating in eDOCSNL will receive laboratory and diagnostic imaging results as well as dictated clinical documents digitally within their EMR.

Instance - a single unit or occurrence of EMR software. A provider or group of providers working together may operate within a single instance of the Med Access EMR even if they are geographically separated. This means that all patient information in the shared EMR instance is stored in one database in the TELUS data centre.

Are you interested in incorporating eDOCSNL in your practice? To learn more, or to submit an expression of interest, visit www.edocsnl.ca. If you wish to recommend eDOCSNL to a peer, please share the www.edocsnl.ca website or have them email info@edocsnl.ca.

To help us strengthen the newsletter, we welcome your input. Let us know your feedback and what topics you would like to see included in future issues. Please email info@edocsnl.ca. If you do not wish to receive this email, please feel free to use the unsubscribe button.

eDOCSNL is governed by

