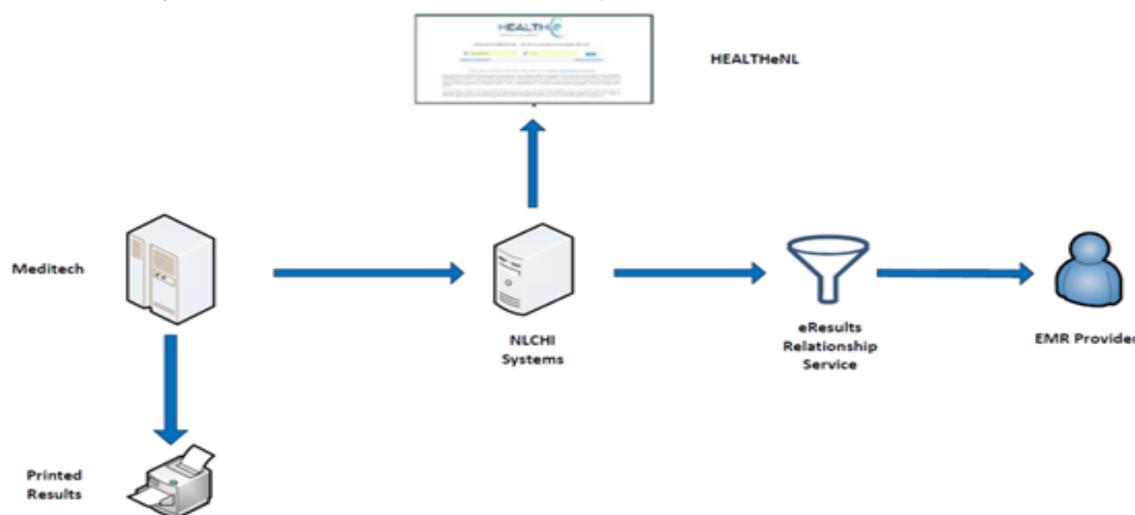


# ELECTRONIC PATIENT RESULTS

## An eResults Primer

eResults are electronic results that make their way into EMR as tasks. They typically consist of labs, medical imaging and other clinical documents. Results are sent from Meditech to NLCHI systems, getting filtered through the eResults service on their way to EMR.



There are two different types of subscriptions to eResults which will determine what type of results you receive: Primary and Secondary. These are detailed further on the eDOCSNL website, which can be found [here](#).

There are some factors out of control of eDOCSNL that influence the distribution of eResults, some of which can lead to delivery failure or delay. Some of these factors relate to the accuracy and timeliness of information provided to eDOCSNL by Providers. It is critical that providers understand the role they play in the proper distribution of clinical results as the distribution of eResults has professional, medicolegal and safety implications.

## eResults Key Concepts

- Results are sent from Meditech and filtered through the eResults Relationship Service.
- The technical process of distributing eResults works as intended but **human factors** sometimes influence how these results get distributed in reality.
- Results that do not get delivered as intended can have **patient safety implications**.
- Providers who work in multiple EMR instances may see some duplication of test results due to registration variations.
- Locums who work for a physician in an EMR will continue to receive paper. Due to registration issues, locums cannot simply assume that the provider being replaced in the EMR receives the result electronically. We do not enable eResults for locums as a general rule.
- Paper results distribution is to the Provider's Meditech mailing address. Please ensure this is up to date with the appropriate RHA.
- Paper results distribution has been turned off for most lab results but some are still sent on paper **ONLY**. Providers **must** still review their paper labs.
- It is ultimately the **provider's responsibility** to manage their results and ensure they get to the right place.