

eDOCSNL

ELECTRONIC MEDICAL RECORD

Newsletter

557



**eDOCSNL
Clinicians**

**Family
Physicians**



362

Specialists



102

**Allied Health
Professionals**



5

**Regional
Nurses**



31

**Nurse
Practitioners**



57

There are currently 460,669 unique patient records in eDOCSNL.

March 2021

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Ongoing Clinic Support

Virtual support available from eDOCSNL Program

Do you have questions about your EMR? Would you like to learn more about certain functions? Need help with a particular feature? Email info@edocsnl.ca to schedule. Practice Advisors are ready to assist users, however, response time may be affected as priorities shift.

Given the recent increase of COVID-19 cases in the province, we would recommend all support activities be conducted virtually for the time being. This is an evolving situation and we will continue to follow Public Health guidance to ensure our support activities with our users will keep everyone safe.

eDOCSNL Website

Find policy information, user guides and more!

The eDOCSNL website has been updated since the onset of the COVID-19 pandemic. It features new information and resources to support users and includes information specific to COVID-19, Public Health and virtual care functionality in the EMR. Check it out - www.edocsnl.ca.

IM Framework & Data Elements List

Both approved and available on eDOCSNL website

The EMR Management Committee has approved an Information Management Framework policy for the use and disclosure of EMR Data which specifies the data elements that can be disclosed, who they may be disclosed to, the purposes for which the data may be disclosed, and any appropriate limitations on use of data. Click [here](#) to access the Framework.

The specific data elements (available [here](#)) have been reviewed and approved by the EMR Management Committee. This list will be expanded as more data elements are approved for extract from all EMR instances in Newfoundland and Labrador.

Practice 360

Diabetes and COPD tools coming soon!

eDOCSNL is excited to launch Practice 360! Practice 360 is an initiative to deliver tools for chronic disease management, preventive care and practice management to Newfoundland and Labrador EMR users. eDOCSNL is currently piloting the use of a set of tools developed in collaboration with Diabetes Canada for guideline-based care and monitoring in Med Access. These tools will be distributed provincially following the conclusion of the pilot project in Western Health. Stay tuned for more details on this exciting development coming soon!

Temporarily, a provincial set of screening Clinical Decisions Support triggers, based on the Alberta ASAP screening maneuver recommendations are now available and are being distributed to all EMRs throughout March. Documentation on their use will be provided through the eDOCSNL website and by an update to all users.

Audit Report Guidance

New report available on eDOCSNL website

Personal Health Information, privacy and security in the EMR is a legal responsibility of all users of the EMR, and specifically fee for service physicians and heads of organizations providing health care who are custodians under the Personal Health Information Act. eDOCSNL has produced a [brief guide](#) to accessing and using the EMR audit functionality, which is posted on the eDOCSNL [website](#). A more [detailed document](#), produced by the NLCHI security team has additional details about the reports and security recommendations. In addition, the privacy and security resources found on the eDOCSNL [website](#) have detailed information on custodial responsibilities as they relate to security and auditing in the EMR.

Paper Labs

Paper vs Electronic Documents

There have been requests to clarify which types of lab reports are not delivered electronically. These are:

- **Lab reports for Molecular Genetics, Forensics and Autopsies**
 - **Scanned Lab Reports:** these are samples sent to external lab facilities where the reports (received back to the lab) are scanned into Meditech for health record completeness. However, any referred in reports that are entered into Meditech and are verified, will transmit.
 - **Unreceived samples:** including the auto-cancellation of unreceived samples.
 - **Patients/specimens entered into the Lab Facility:** used for quality control, non-lab specimens and specific confidential patients.
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Invoicing

Update on invoices and statements of account

eDOCSNL invoices have been issued and the program continues to accept payment. If you have questions or concerns about invoicing, please email info@edocsnl.ca. The Family Practice Renewal Program has EMR incentive programs available for Family Practice Network members. All FPN members are advised to contact the FPRP and their local FPN for details.

In previous months, you may have received multiple communications from eDOCSNL on the subject regarding subscription payment. We acknowledge that some of these communications may have been confusing and we sincerely apologize. If you have any questions about the statements you may have received, please reach out to the program for clarification.

Clinician Termination/Withdrawal

You are required to provide eDOCSNL with 90 days written notice!

If you plan to withdraw from the eDOCSNL program, you must provide 90 days written notice. To notify eDOCSNL, please complete the 'Termination/Withdrawal Notification' [form](#) and email it to info@edocsnl.ca. Informing eDOCSNL that you wish to withdraw allows the program to determine if paper results delivery should be turned back on – helping to avoid gaps in care and ensure patient safety. It also ensures you won't continue to be charged the program fee.

Medication/Prescribing Functionality Recommended Workflow added to eDOCSNL Website

The Medication/Prescribing functionality in Med Access is complex and prone to individualized, inefficient workflow that results in a confusing history of prescribed medications in the patient record. As a result, this can present a potential patient safety risk, and can also be difficult for the provider to sort and analyze.

The eDOCSNL Clinical Advisory Committee has examined this subject closely and produced a recommended workflow that we suggest all users adopt when prescribing in Med Access.

TELUS has been asked to support this workflow in training going forward. For existing users, eDOCSNL has developed tips to help you clean up your medication list. Click [here](#) to learn more!

Do you know someone who would like to join this subscription list? Send the name/email of each contact to info@edocsnl.ca.

To learn more about eDOCSNL, please visit www.edocsnl.ca. To recommend eDOCSNL to a peer, please share the www.edocsnl.ca website or have them email info@edocsnl.ca.

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