



Newsletter

COVID-19

SPECIAL EDITION

The logo for eDOCSNL Electronic Medical Record, identical to the one at the top of the page, positioned in the bottom right corner of the main content area.

March 2020

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eDOCSNL Deployment during COVID-19

Important details around program deployment

eDOCSNL deployment is impacted by COVID-19. If your clinic was scheduled for implementation activities over the next several weeks, please note:

- As a result of social distancing measures, TELUS Health and the Newfoundland and Labrador Centre for Health Information employees are working from home. All eDOCSNL services will now be delivered virtually.
- eDOCSNL representatives will be reaching out to confirm the approach for implementation activities scheduled in the next 2 months (and perhaps further depending on how COVID-19 evolves). Right now, clinicians are welcome to keep scheduled implementation activities, provided they are comfortable with this being done virtually.
- Clinics that decide to postpone will be rescheduled for the next available date, following COVID-19. Please note that any new implementation activities requested during this period will be subject to the same conditions.

For questions or to re-schedule your implementation, please email info@edocsnl.ca. Practice Advisors are ready to assist users, however response time may be affected as priorities shift.

eDOCSNL Webinar

Join us on Friday, March 27

eDOCSNL is hosting a webinar for all EMR users on Friday, March 27 at 1:00 p.m. The webinar will focus on 'COVID-19 Tools in Your EMR and the Impact of COVID-19 on the eDOCSNL Program.' Join the program team to review new COVID-19 screening and decision support tools in the EMR and get your questions answered. To register, email info@edocsnl.ca.

EMR Tools for Screening and Reporting

New tools are being developing by eDOCSNL

eDOCSNL is developing new screening and reporting tools for active EMR users. This includes new tools for support screening and clinical decision support as well as a practice management reporting dashboard to assist with COVID-19. These tools will be rolled-out simultaneously to all EMR clinics across the province through the TELUS updater. Supporting documentation will accompany eDOCSNL communication through the EMR messenger when these tools are ready for use.

e-Referral Functionality

e-Referral will be rolled-out over the coming days

In response to COVID-19, a three-month trial of e-Referral functionality will be rolled-out across the province in the coming days at no cost. e-Referral will allow users to communicate across EMR instances, send digital referrals and share elements of a patient's file electronically. It will improve communications during the pandemic response. TELUS Health will be reaching out to a select number of clinics in the coming days for a brief pilot, with a broad roll-out to follow. Please watch for this functionality and more information coming soon!

eDOCSNL COVID-19 Web Resources

Visit the COVID-19 Resources page on the eDOCSNL website

eDOCSNL is developing tools, functionalities and communications to help EMR users deal with the COVID situation in the EMR. Please visit the COVID-19 Resources [page](#) on the eDOCSNL website for information on how the EMR and eDOCSNL can assist during this pandemic.

Virtual Care in the EMR **Virtual Care Solutions in NL**

The Government of Newfoundland and Labrador has announced virtual care options available to health care providers in the Regional Health Authorities and those in community practices. To learn more, click [here](#).

There are no integrated solutions for virtual care in the EMR at this time, however this may change in the coming weeks. You may have seen a communication from TELUS Health on March 21 detailing several options for virtually communicating with patients through the evolving pandemic. TELUS will be piloting these solutions over the next week or so and will follow-up with communication regarding a general roll-out when this becomes appropriate. However, the EMR should be used to document and bill for any encounters that occur virtually through other applications in the meantime.

In addition, the Department of Health and Community Services and MCP have approved a new fee code for virtual care (telephone and videoconferencing appointments). This fee code will be available for use in the EMR on March 25. You will be able to bill for the service "PANDEMIC VIRTUAL CARE ASSESSMENT (TELEPHONE OR PATIENT VIDEOCONFERENCING)" using service code 50000 dating back to March 18. Please click [here](#) for the MCP bulletin which includes more details on the use of the fee code.

Prescribing by Fax in the EMR

Digital Dynamic Signature Required to Prescribe by fax from the EMR

EMR users can prescribe paperlessly from the EMR using the eFax functionality. eFax enables remote care by allowing prescribers to send electronic prescriptions to pharmacies. The Newfoundland and Labrador Pharmacy Board (NLPB) allows for digital prescribing when the signature on a faxed prescription is dynamic. The 'Digital Dynamic Signature' is a Med Access functionality that can be easily turned on for those with eFax. If you would like to enable this functionality, please email info@edocsnl.ca to arrange an appointment with a Practice Advisor.

Ongoing Clinic Support

Virtual Support Available from eDOCSNL Program

Do you have questions about your EMR? Would you like to learn more about certain functions? Need help with a particular feature? eDOCSNL Practice Advisors are available to provide virtual support during COVID-19. Email info@edocsnl.ca to schedule. Practice Advisors are ready to assist users, however response time may be affected as priorities shift.

Do you know someone who would like to join this subscription list? Send the name/email of each contact to info@edocsnl.ca.

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