

Newsletter

December 2019

401



**Family
Physicians**



297

Specialists



78

**Nurse
Practitioners**



26

**Fee-For-
Service
Clinics**



121

**RHA Primary
Health Care
Clinics**



29

Over 335,000 unique patient charts in the eDOCSNL EMR!

Two New Support Documents

Stopping distribution of duplicate paper copies of patient results to eDOCSNL users

As the process to stop the distribution of duplicate paper copies of patient results to eDOCSNL users rolls out, two support documents have been developed to help you and your staff:

- [Important workflow considerations now that paper lab results delivery has been turned off](#); and
- [Process for addressing misdirected results](#).

These are two very important documents for your review for patient safety considerations. Click [here](#) for more information. If you have further questions or concerns, please email eDOCSNL at info@edocsnl.ca.

eDOCSNL Projects/Initiatives

Learn about how the eDOCSNL team is working to improve your EMR experience

eDOCSNL is working to enhance your EMR experience. Here are some projects and initiatives the team is currently focused on:

- Turning off paper results delivery – reducing the need to review results twice;
- A better diagnostic codeset: SNOMED-CT – find the diagnosis without disrupting your billing;
- Standardized approach to using the med functionality in Med Access – this will eliminate confusion around how to prescribe and clean-up med lists in the EMR;
- Building the 8/10 form in Med Access – providing access to WHSCC documentation in your EMR;
- Piloting PrescriberIT – a seamless electronic prescribing solution coming your way soon.

eDOCSNL Policies

Visit the eDOCSNL website to learn more

Several new eDOCSNL policies have been added to the eDOCSNL website for your review. This includes:

- [Abandoned EMR Data](#);
- [Clinic Visits During Adverse Weather](#); and
- [Costs Associated With After Hours Training](#).

To view the policies, click [here](#).

Standardizing Demographic Data

Med Access EMR vs Client Registry

Some clinics may notice that patient demographic information being entered into Med Access is being overwritten by the Client Registry if you select the data upon patient registration (split screen).

If you feel that your patient demographic data is the most up to date:

- DO NOT TICK any of the update options presented by Client Registry
- Then, click “Accept Selected PCR data”

*if you do tick the Client Registry options, this demographic data will be updated to your local EMR.

Since patient demographic data presented at primary care clinics is often more up-to-date than other health information systems given priority level 1 in Client Registry (i.e. Meditech or MCP), eDOCSNL is developing a data quality process to help its users standardize demographic data collection.

Once a standardized process has been adopted by eDOCSNL users, this will allow for demographic data in Med Access to be considered priority level 1, and be reflected in the Client Registry.

The goal is to improve data quality and patient safety through quality information. Stay tuned for more information as eDOCSNL rolls out this new data quality process.

Clinic Visits

Book an appointment with a Practice Advisor

If you have questions about your EMR or want help with certain features, book an appointment with an eDOCSNL Practice Advisor. Email info@edocsnl.ca to schedule a call or clinic visit.



We look forward to continuing to work with you in the New Year.

eDOCSNL
ELECTRONIC MEDICAL RECORD

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