

22<sup>nd</sup> November 2019

**Memo: Stopping Distribution of Duplicate Paper Copies of Patient Results to eDOCSNL Users**

Dear eDOCSNL User:

This letter is to inform you that as of **December 2, 2019**, patient results for select reports will no longer be mailed on paper to eDOCSNL physicians and will only be received electronically through your Med Access EMR.

**Laboratory results** will be the first process changed, followed by **medical imaging** and other clinical documents in early 2020. Testing with small pilot groups of eDOCSNL users was successfully completed in early November 2019.

This decision is a result of an agreement made by the CEOs of the four Regional Health Authorities and at the request of and in consultation with the Newfoundland and Labrador Medical Association.

To ensure the reliability and accuracy of electronic results distribution, eDOCSNL has completed formal data validation exercises. The validation has repeatedly demonstrated the reliability and accuracy of electronic results distribution. These validation processes will continue as a standardized quality assurance process to validate and confirm reliability of electronic results distribution.

**Note:** this will **NOT** eliminate the distribution of **ALL** paper results sent to clinics. Not all patient results are distributed to EMRs electronically, these results will continue to follow the existing mailing process. Therefore, it is critical that you review these paper results as they will not be found in your EMR.

The practice of Regional Health Authorities calling or faxing providers with **critical results** will continue to be the standard for notification of critical results.

As part of this decision, the electronic results distributed to users will be standardized. In some cases this may mean you will start seeing additional electronic results delivered to your EMR. This is to ensure that all mailed paper results that are being turned off will be accessible in your EMR.

Thank you for your patience and cooperation as we implement this new process. If you have any questions, please reach out to us at [info@edocsnl.ca](mailto:info@edocsnl.ca)

Thank you,

Fred Melindy  
Director, eDOCSNL  
NL Center for Health Information  
(709) 687-7475  
Fred.Melindy@nlchi.nl.ca

